# ScreenMate™ SP and FilmMaker
## GO ScreenMate™ T3170X Communication Error

This bulletin describes a common problem connecting to the GO T3170x SP printer with FilmMaker RIP Software via Wi-Fi.

Sometimes the Wi-Fi IP Address is changed by the router causing a communication error in the RIP. The following corrects this error.
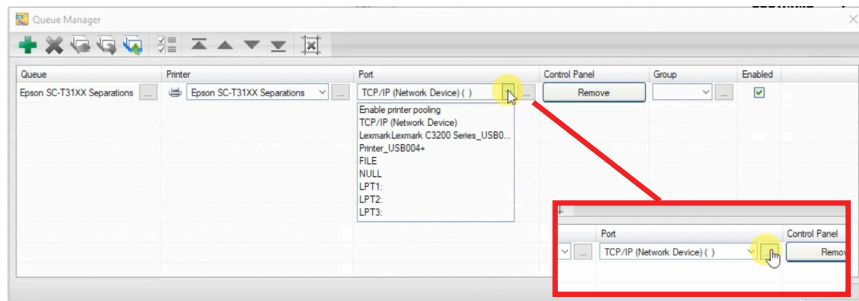


1. Go to the **Queue Menu** and select **Manage Queues.**
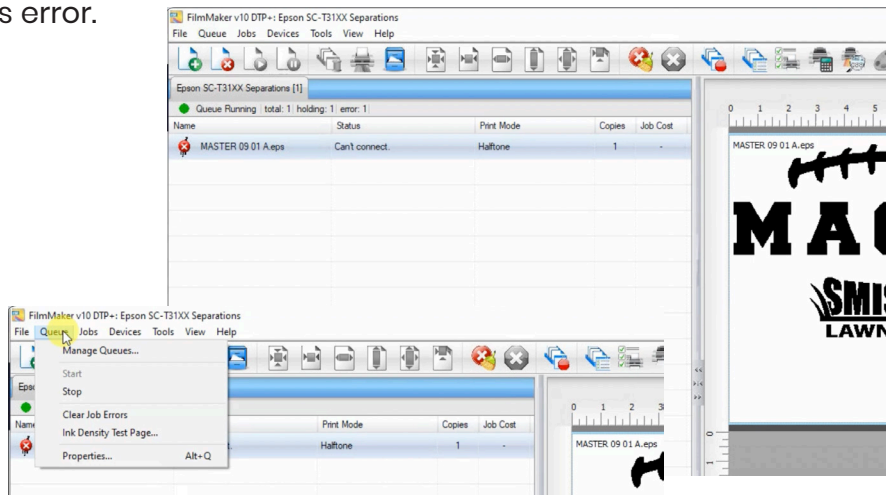


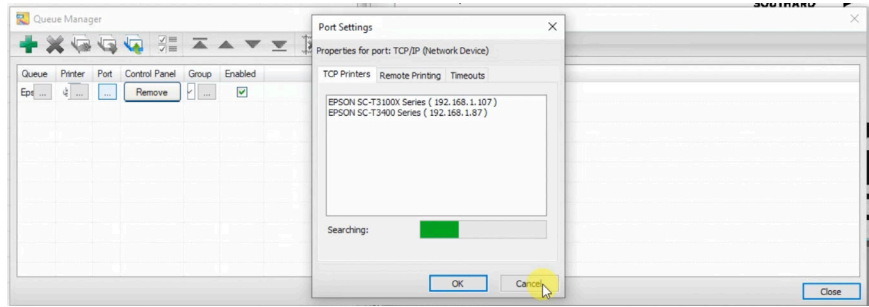2. The **Queue Manager** window will appear. Go to the **Port** section.
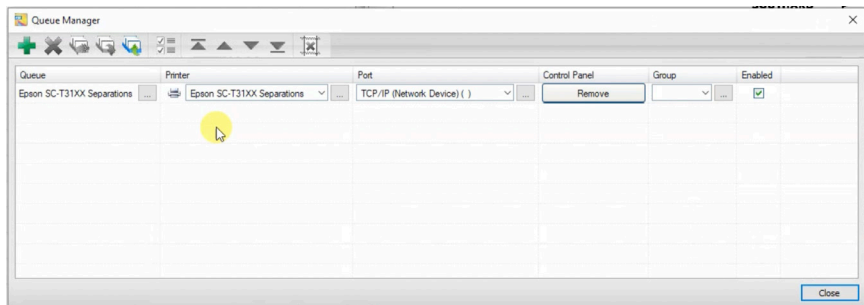


3. In the **Port Tab**, select **TCP/IP** from the drop down list, and click on the **3 dots**, to open the port settings.
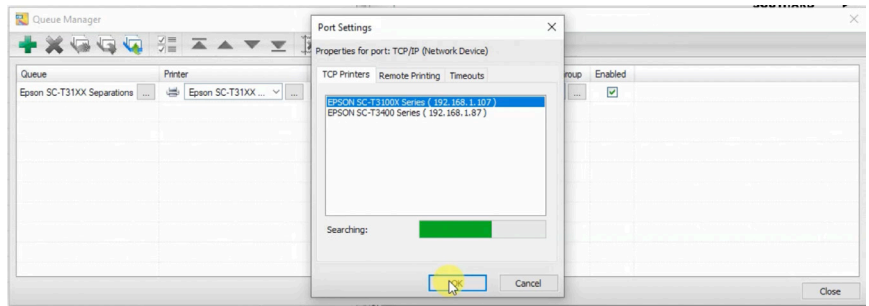


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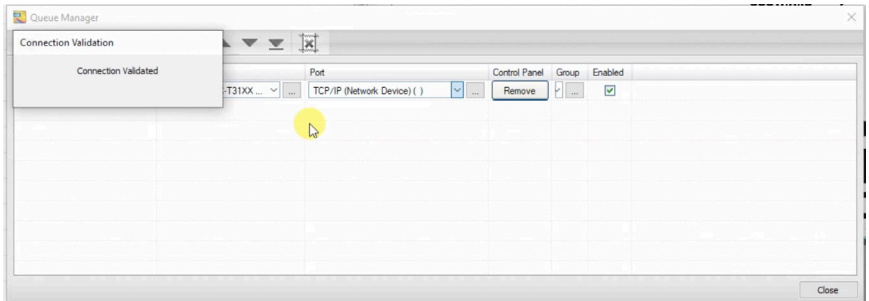4. The interface will search and show all the printers connected via Wi-Fi.



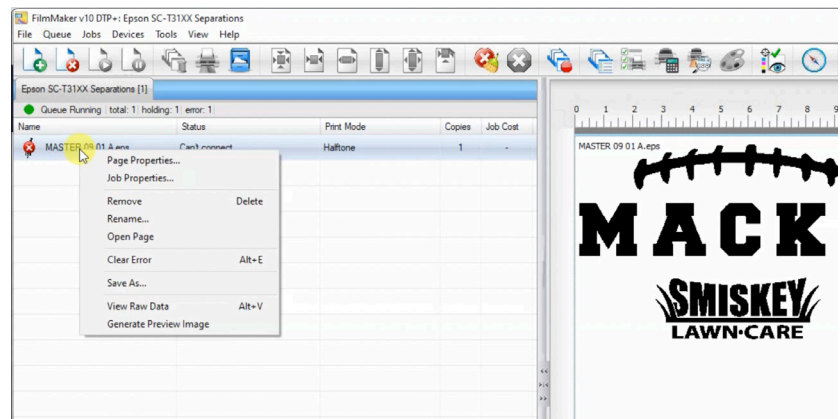5. Select your printer from the list.
**Note:** If you know the printer's **IP Address**, this can be entered manually in the **Remote Printing** tab.



6. Once your printer is selected, the sotware will validate the connection and it will be ready to print.



7. Close the **Queue** window, and right click in the file you need to print. Click on **Open Page** or **Clear Error**, and send the file to print again.



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